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#### 1 Glossary

Actuate/De-Actuate: These terms are used instead of 'make' and 'break' to allow us to distinguish between performing an action due to an environmental condition and whether the contact may be closed ('made') or open ('break') because of our use of double throw contacts, and the option of normally energized relays.

Averaging: When setting alarms, the alarm can be set to operate on the basis of the average signal assigned to that relay.

**Baud rate:** A measure of the speed at which data is transferred over a digital communication link. Given as bit per second (bps). Generally the lower the speed, the more reliable.

**bps**: See Baud rate

**Configuration Database:** System configuration requires entering a great deal of information concerning relay operation, sensor type and so on.

**Dry Contacts:** The relay contacts are supplied without power applied to any output terminal.

**Normally Energized:** The relay coil is energized in the non-alarm state. This is sometimes referred to as 'fail-safe' because in the case of controller failure or loss of power, the relay contacts will open.

Normally Open Contacts: In the non-alarm state, but under power, the contacts are open.

**Latching:** A relay once actuated remains actuated even though the condition has been removed. Requires a manual operation to reset.

**Protocol:** The actual language of communication between devices, as distinguished from the electrical standard.

**RS-485 (properly EIA-485):** A wiring and electrical standard for digital communication in a multi drop environment. It is a 2-wire system, with a differential signal allowing relative immunity to variations in grounds between devices. RS-485: maximum 32 transceivers per loop, 4000 ft (1300 meters) max. 120 ohm line termination required. (Line termination resistors are available on all GES devices via selectable jumpers).

**Stub:** A short wiring link branching from the main line.

**Voting:** When more than one sensor and setpoint is assigned to a relay, then voting defines how many must reach the setpoint before the relay actuates.

# 2 General System Overview

GES gas monitoring system is a set of remote sensors, switch input, 4-20mA analog input, 4-20mA analog output and relay control modules tied together and controlled by the Q-Controller. GES sensor/transmitters comprise a group of remote mountable sensors complete with electronics, most of which have both analog and digital communications, and most of which have LCD display and onboard relay.

The Q-Controller is a flexible programmable controller with capability to work with up to 128 digital sensor/transmitters, up to 128 4-20mA analog input signals and up to 128 switch input signals. With four on-board relays, the controller can also direct up to 128 relay outputs and 128 analog outputs.

The Q-Controller equips 6x RS-485 serial ports to communicate with remote devices.

- 4x RS-485 ports for GES remote digital sensors/transmitters and modules
- 1x RS-485 ports with Modbus RTU slave protocol for BAS or SCADA
- 1x RS-485 port for BACnet/IP module BAC-Box.

With the four RS-485 sensor ports, the controller can communicate with M-Series digital sensors and Q-Series digital sensors, as well as Q-Series Modules.

- Module AI-Box supports 8 channel 4-20mA analog inputs.
- Module AO-Box supports 8 channel 4-20mA analog outputs.
- Module BI-Box supports 4 channel switch input (Binary Input).
- Module BO-Box supports 4 channel relay outputs (Binary Output).

The Q-Controller configs 4 switch inputs and 4 relay outputs onboard, if more inputs and outputs are needed in a system, the corresponding modules will be installed and connected to the one or all of the four sensor ports along with the digital sensors. The Q-Controller is able to work with up to 16x AI-Box, 16x AO-Box, 31x BI-Box and 31x BO-Box and 128 digital sensors.

The Q-Controller is a powerful 128 channel digital sensor data logger, 128 channel AI data logger, 128 channel BI data logger, 128 channel AO data logger and 128 channel Relay (BO) data logger. Event logging is also supported for all AO and relay outputs action.

Additional features include relay outputs for strobe light, horn and on-board Buzzer, Wi-Fi for wireless monitoring and configurations, 7 inch LCD touch screen for display and setup on-site.

Power supply is designed for 24VAC or 24VDC input power. GES can supply a transformer for external mounting sized to the application if requested.

# **3 Q-Controller Specifications**

**NOTICE:** Installing or using this equipment in a manner not specified by the manufacturer could cause electric shock, bodily injury, or risk of fire.

Specification:	
Power Supply	Voltage:24VDC nominal, range 18 to 30VDC 24VAC nominal, range 15 to 24VAC 50/60HZNote:Input Power is half-wave rectifier circuit, it can be either floating or grounded. You will damage devices if you mix half wave and full wave rectifiers on the same AC source. Use extreme caution when sharing a common AC source. Sharing a common DC source is less problematic.Current:Q-Controller: Strobe & Horn:max. 0.75 A (fuse protected) Strobe & Horn:
	Total actual power is dependent on the system design. The power may be supplied to sensors and modules or each may have separate power supplies. Each type of sensor varies in its power requirements. Note: No external over-current protection is required. Over- current protection is provided by means of fuses F1 and F2. See fuse specification below.
Fuse	F1, F2 on Main Board: Polyswitch 750mA Polyswitch device resets after the fault is cleared and power to the circuit is removed
Power Switch	<ul> <li>Slide switch on circuit card (SW1). This switch disconnects power to the main circuit cards and LCD display.</li> <li>NOTICE: A switch or circuit breaker must be provided in the installation, which can remove power from the Q-Controller in case of emergency or any other related requirement.</li> <li>Since the Q-Controller enclosure can be locked to prevent unwanted tampering, the internal power switch is not</li> </ul>

	guaranteed to be accessible.		
	Feeding the Q-Controller power from a rack main switch or from a switch in a distribution box is adequate.		
Englosuro		4V 12 and 12	
Enclosure	UL 508 Type 1, 2, 3, 4, 4X, 12 and 13 CSA Type 1, 2, 3, 4, 4X, 12 and 13 NEMA Type 1, 2, 3, 4, 4X, 12 and 13 IEC 60529, IP66 Flammability V-O per UL 94 UV rating (f1) per UL746C		
Environmental	Location:	Indoor use only	
conditions	Altitude:	Up to 2 000 m	
	Temperature:	0 °C to 49 °C	
	Relative Humidity:	85±5 % RH for temperatures up to 30 °C	
	Pollution Degree:	3. in accordance with IEC 664.	
	Installation Categorie	s (Overvoltage Categories) II	
Display & Keypad	7 inch LCD touchscreen display delivers 800 x 480 resolution and offers a capacitive multi-touch TN panel for easily navigate screen		
Panel Indicators	15 Status LEDs		
	Power Status		
	USB TX/RX status	tatus far Canaar Naturali	
	4 KS-485 port TX/KX Status for Sensor Network		
	1 RS-485 port TX/RX Status for BACnet Module BAC-Box		
<b>On-Board Relays</b>	4 pluggable Relays SPDT, Dry contacts		
	Resistive load:	250\/AC	
	10A at 250VAC 10A at 30VDC		
	Inductive load:		
	7.5A at 250VAC		
	5A at 30VDC		
<b>On-Board Switch</b>	4 channel switch inpu	ts	
Inputs:	The switch can be Q-Switch or any ON-OFF switch		

On-Board Buzzer	Used for internal warning and alarm, 3700 Hz Continuous It's not used for Alarm-Sounding Appliance. For external Alarm-Sounding Appliance, they can be connected to the below Horn/Strobe terminal blocks, the Alarm-Sounding Appliance sound-pressure level should be at least 85dB at 10 feet according standard UL2017 Audibility Test		
Horn & Strobe	Two relay dry contact are for Horn and Strobe Dedicated 24VDC terminals are supplied for connection to standard strobe and horn set. Maximum of 750mA on the 24VDC power supply		
Remote Devices	<ul> <li>4x RS-485 Ports with GES Controller Protocol</li> <li>Available GES digital transmitters, such as Q5C</li> <li>Available I/O box: AI-Box, AO-Box, BI-Box, BO-Box</li> </ul>		
Modbus Slave Port	RS-485 port Responds as a Modbus Slave using RTU protocol. Q-Controller supplies read status information only		
BACnet Port	RS-485 port Connect to GES BACnet/IP module BAC-Box		
Certification	UL2017 Standard for Safety General-Purpose Signaling Device and Systems Project#: G103011776 for Canada, G103014445 for US, for details, contact GES. Tested with GES gas transmitter Q5C and IO-Box Q5C is certified with UL2075 Standard for Safety		

# 4 Q-Controller Installation

### 4.1 Type and Location

The Q-Controller is designed and certified for installation in a fixed location. The location should be indoors and dry. Please observe the temperature and humidity specifications above for ambient conditions. Observe the possibility of leaks or possible water damage from cleaning done in the area.

# 4.2 Method

Four mounting screw locations are provided on the base of the enclosure. The unit should be mounted to a wall or other fixture that remains in a fixed location.

# 4.3 Positioning

The mounting height and location should provide easy access to the wiring terminals and front-panel. Backlighting is provided for the display in case of low lighting conditions.

# 4.4 Cabling

Approved cable conduit and conduit connectors should be used to ensure a safe and reliable installation. Check the local wiring code for more information. Make sure all conduit connectors are screwed in tight and that they are not coming in contact with any bare conductor.

Strain relief should be installed to the enclosure to prevent any mechanical stress from being transmitted to terminals and internal connections.

We recommend using BELDEN 9841 for communications. This wire has 120 ohm input impendence, which will eliminate RS-485 communication problems.

GES warrantees and support only covers installation with proper cable. If in doubt please contact GES support personnel.

### 4.5 Connectors

The terminal block TB1 to TB20 accept 12 AWG to 24 AWG wire, Use 16 AWG or 18 AWG wire for Power Supply in long wiring runs, which can be up to 1km (1,000 meters) long.

Make sure to observe wiring to the correct terminal blocks. Removable terminal blocks are provided. Make sure there is no confusion about which terminal block to wire to.

Note: Incorrect wiring to any of the terminals of the Q-Controller could cause permanent damage to the unit, which is not covered by the warranty. Incorrect wiring could also cause fire, electric shock, or bodily injury. Please observe the polarity on all connections.

Warning: Disconnect the mains supply and switch off the Q-Controller when changing any of the wiring to the unit. Be especially cautious when wiring high voltage to the relays. Do not touch sensitive components on the circuit card to prevent static discharge damage to the unit.

#### 4.6 Mount Installation

It is recommended that controllers be installed 5 feet (1.5 m) above the floor, at approximate eye level. Securely mount the Q-Controller using the appropriate screws.



The enclosure is a NEMA 4X rated enclosure and can be wall mounted with 4 screws. To maintain the NEMA rating, it is important that the conduit opening is sealed upon installation.

# 4.7 Power Requirements

The Q-Controller power supply voltage requirements are nominally 24VAC or 24VDC

NOTE: Input Power is half-wave rectifier circuit, it can be either non-grounded or grounded. You will damage devices if you mix half wave and full wave rectifiers on the same AC source. Use extreme caution when sharing a common AC source. Sharing a common DC source is less problematic.

General Guideline:

- Q-Controller uses half-wave rectifier only
- Q5 TB5 is half-wave rectifier
- O8 TB6 is half-wave rectifier
- All I/O boxes are half-wave rectifier
- It is okay to connect multiple devices to the same AC transformer and share signal commons if
  - Every device uses a half-wave rectifier
  - And the same AC lead on every device is used for common
- If the power supply is 24VAC, no matter it is GROUNDED (one side of AC is connected to ground), or FLOATING (neither side of AC is connected to ground), the polarization is important, make sure the Neutral or the same AC lead is connected to the GND of TB10. Make sure the same AC lead is connected to ground in all devices that share the AC source. Treat AC like DC for purposes of watching polarity in this case.
  - For Q5, the TB5 of Q5 can only be connected to the same AC source
  - For Q8, the TB6 of Q8 can only be connected to the same AC source
  - For I/O boxes, they can be directly connected to the same AC source
  - For other devices, only the device with half-wave rectifier can be connected to the same AC source. If it doesn't have, or any doubt exists, provide a dedicated isolated transformer to the device
- If the power supply is 24VDC, all the devices can be powered by the same DC source.
- Whenever you have different devices from different manufacturers, be careful to separate those devices that utilize a Full-wave rectifier from those using a Halfwave rectifier. When any doubt exists, provide a separate transformer. The small expense of an additional transformer or two will more than make up for all of the time and money spent on troubleshooting
- Please refer to Q-Controller Installation Drawing for power & RS-485 Connection
- It is necessary to bear in mind the actual installation when sizing the transformer. The installation requirements can run theoretically from only 15 VA to over 200 VA. These systems ranging from a single controller, a few electrochemical sensors to a full 128 Combustible sensors with several remote relay modules.
- It is always best to allow some safety margin in designing power supplies, and 25% to 50% allowance for startup surges and future requirements is recommended.

GES supplies one standard transformer

M-Transformer 120 to 24 VAC 200 VA

### 4.8 RS-485 Installation

The RS-485 (EIA-485) standard specifies the electrical characteristics for a digital communication link allowing communication between multiple devices on a single link. The RS-485 uses two wires, A+ and B-, and works on the voltage difference between them. If the voltage difference is positive, then that is a "1" if negative then that is a "0".

**Connections:** Wire terminals A+ to A+ to A+ etc., and B- to B- to B- etc.

**End-Of-Line Termination Resistance:** The terminator on each end of the RS485 loop is designed to match the electrical impedance characteristic of the twisted pair loop, and will prevent signal echoes from corrupting the data on the line. The terminator should be enabled on BOTH ends of the RS485 loop. Short and medium length modbus/485 loops can operate without the terminating resistor. Longer runs may require the terminating resistors. But adding terminator dramatically increases power consumption. All GES equipment supplies the end-of-line resistor on the circuit card. It is enabled or disabled with a shunt jumper. (See relevant Installation Drawings for information).

Q-Controller supplies this resistor on the main board, and it is chosen using a jumper at J2, J5, J7, J8 and J9.

JX 1-2: Terminator Disabled /OFF (Default)

Factory default setting is disabled terminator.

**Distances:** The RS-485 standard allows up to 1300 meters (4000 feet) of line length. It is best to avoid lines of this length if at all possible.

**Stubs:** Short lengths of cable from the main cable over to a device are called Stubs. When the Baud rate (communication bit rate) is low - e.g. 2400 baud, then it is often possible to use short lengths of a few inches without seriously impairing the signal integrity, especially when overall distances are relatively short; however, this is taking a chance on garbling your signals and is not recommended.

**Cable Shields:** Cable shields are aluminum and so only 'proof' against electrical fields, not against magnetic fields. The twist in the pair is to reduce the effects of magnetic fields. Take care not to run cable close to magnetic sources. Iron conduit is a good shield for both electrical and magnetic fields.

Shield Grounding: There are certain things to keep in mind for the shield.

- The shield must be grounded otherwise it can make the situation worse.
- Ground the shield at only one end to prevent ground loops.

• If you cut the cable then either ground each section of the shield at that point or connect the shields together to ground back at an origin point.

**Devices and Ports:** The RS-485 standard allows up to 32 devices on each communication line. The Q-Controller supports up to 256 GES devices on each RS-485 port. The Q-Controller does not need to be at the end of the line. The Q-Controller has four RS-485 ports for remote devices (digital sensors and I/O modules). The ports are logically parallel so that it does not matter which port a sensor is connected to. This allows flexibility of wiring to suit wiring for zones, and reduction of length of lines. Minimizing the installation total wiring distances increases the reliability of the system.

**RS-485 Driver Replacement:** RS-485 lines in heavy industrial environments are sometimes subjected to magnetic disturbances causing sufficient inducted power surges to damage the driver integrated circuit (IC). This IC U6, U7, U10, U11, U13 and U16 have sockets on the circuit card for ease of replacement in the field.



# 5 Q-Controller Functions

#### 5.1 Initial Startup

Make sure that all wiring has been completed according to specifications in the wiring details before powering up the unit. When all is secure, switch the Power Switch to ON position to power-up the unit. It should only take a few seconds until the unit is fully operative. After it fully powers up, it will automatically enter into Monitoring Mode. As there is no device enabled as the factory defaults, so the LCD display will look like below.



If the tablet is not powered up automatically, it may have run out of battery. Press the power button on the tablet to manually turn on the tablet.



If the Q-Controller Monitoring program does not run automatically, click the icon of the Q-Controller QC-MMI to run Q-Controller Monitoring program



# 5.2 System Settings

### 5.2.1 System Options...

Before setup and define how sensors and relays function together, the Q-Controller needs to know how many remote devices are connected to it. Click [System] tab to config the Q-Controller. It's password protected. **Default password is 4321.** 



Once the password is accepted, it will enter into System Menu.



. Click [System Options] to configure the Q-Controller

System Config	_	_	_	_		
Monitoring	Mode					Change Password
Simulation	Mode					Reserved
Calibration	n Mode					Reserved
			Q-Controller			Reserved
0x Al-Box	1x BI-Box	1x BO-Box	1x AO-Box	8x Sensor		
		HARAS BARA	144.44 D 26.44 + 1			Reserved
				.0		Exit
	¢		ī [0]	<b>Ч</b> -	\$+	:

Setting	Description
IO-Box Icons:	To input the amount number of the connected devices
Change Password:	Change Password allows any combination of up to four digits. Default is 4321. Warning: Be sure that you record the new password in a safe and secure location!

Monitoring Mode:	Set the Q-Controller to read all connected inputs and control outputs in real time
Simulation Mode:	Simulation is to assist in testing the installation before commissioning. When the simulation mode is selected, the Q- Controller will stop polling remote input devices, you can manually input simulation gas value or switch input status in tab [Monitoring] screen. The Q-Controller will display the simulating value and use it to calculate the statuses of relays and buzzer, as well as 4-20mA analog output. This feature is able to evaluate the user settings and testing the installation (e.g.: the travel of the valve, fan speed, relay set points, etc. can be verified.)
Calibration Mode:	This function is for calibration, system testing etc. When the calibration mode is selected, the relay, buzzer and analog output, etc., statuses will freeze in whatever state they are already in.

. Click Q-Controller icon to configure the Q-Controller communication settings

System Config					
ł	Scheduler #: 1x Scheduler. How many Scheduler in the Q-Controller.				
Ó	Device Name: Q-Controller The Q-Controller device name will be used for display and reports.				
Ó	Sensor RS-485 Port Baudrate: 4800 bps Set Sensor port baudrate				
0	Modbus RS-485 Port Baudrate: 19200 bps Set Modbus port baudrate				
0	Modbus RS-485 Parity: None Parity Set Parity for Modbus port				
O	Modbus Slave Address: 214 Set Modbus Slave Address	Exit			
	· · · · · · · · · · · · · · · · · · ·				

Scheduler #	How many Schedulers in the Q-Controller System
Device Name:	The name will be used to display for this Q-Controller. It's also used to be model name in Device Object in BACnet /IP protocol

Sensor RS-485 Port Baudrate:	Baud Rate for the 4x RS-485 Port at TB11 to TB14 remote device network OptoMux protocol, default 4800bps
Modbus RS-485 Port Baudrate:	Baud Rate for RS-485 Port for Modbus protocol, the Q-Controller responds as a Modbus slave using RTU protocol. Default is 19200 bps.
Modbus RS-485 Parity:	The parity bit can be set to "EVEN", "ODD" and "No Parity". Default is "No Parity".
Modbus Slave Address:	The assigned address is the Q-Controller as a slave device in Modbus protocol. Range 1 to 247. Default is 214.
Hush Period Timer:	When a hush button or hush style switch is pressed to silence Buzzer/Horn and buzzer style relays, the timer is active at the same time. When the timer is timeout, the hush button will be expired and will not silence the buzzer/horn and relays any more. If the alarm is still present, the buzzer/horn and relays will be actuated again. Expired switch needs to manually reset (push again) in order to function again. Default is 5 minutes
Reset Relay Period Timer:	When a reset style switch is pressed to manually reset its assigned relays, the relays will be overridden to reset, the timer is active at the same time. When the timer is timeout, the switch input will be expired and the relays will not be overridden any more. If the alarm is still present, the relays will actuate again. Expired switch input needs to manually reset in order to function again. Default is 5 minutes
Exit:	Save settings and Return to previous menu

### 5.2.2 Display Options...

. Click [Display Options] to configure the Q-Controller display

Display Options			
Display Disabled Channel	• Display Description on second row	Color for TAB [Monitoring]	
Display Negative Reading	Display Software version	Color for TAB [Setup]	
Display Offline if Al Input < 2.5mA	Display Sensor RS-485 Port QoS	Color for TAB [Testing]	
Jisplay Alarm Screen wait for ACK		Color for TAB [Datalogging]	
Tips: Color for TAB [System]			
The controller settings and running status can be remotely viewed or printed			
by IExplore or other web browsers.			
If you don't have a WiFi network, the co	ntroller can be set to be a hot spot.	Exit	
$\leftarrow$	→ [] [o] ←	<b>∀</b> + :	

Setting	Description
Display Disabled Channel:	When a remote module is connected and you may disable any unused channels. If it's "Checked", the disabled channel will be displayed in tab [Monitoring]. If it's "Unchecked", the disabled channel will not appear in tab [Monitoring] screen.
Display Negative Reading:	It only works on the digital sensors and Analog Inputs value. If it's "Unchecked", all negative readings will be displayed as "0"
Display OFFLINE if AI Input < 2.5mA:	The feature only works on the Analog Inputs value. If it's "Checked", the AI channel will report "CH OFFLINE" when the input signal is less than 2.5mA. If it's "Unchecked", the reading will be zero or negative reading if "Display Negative Reading" is "Checked".
Display Alarm Screen and Wait for ACK:	When any alarm or output status changed, a red color flash screen will be displayed if it's "Checked", it can only be cancelled by clicking the right button [Acknowledge] to acknowledge the alarms. If it's "Unchecked", no flash screen is popped up.

Setting	Description			
<ul> <li>Display Description on second row:</li> </ul>	There are three options for the second row display in the tab [Monitoring], in normal monitoring mode, the description is displayed.			
<ul> <li>Display Software version:</li> </ul>	If you want to check what software version in the remote devices, you can choose "Display Software version". This setting will be reset after the APP is restarted.			
Display Sensor RS-485     port QoS:	If you want to display the Quality of Traffic or Network Service in the remote devices, you can choose "Display Sensor RS-485 port QoS". This setting will be reset after the APP is restarted. The QoS reading of each remote device can only be read out from performing the function of "Poll Quality of Traffic"			

Setting	Description			
Change TAB TextColor:	You can customize the text color in tab [Monitoring], [Setup], [Testing], [Datalogging] and [System]			

# 5.2.3 Other System Settings



Setting	Description					
Restore Factory Defaults:	To load factory defaults to system settings, to restore the unit to correct operation.					
Clear all datalogging Records:	Delete datalogging records and event logging records					
Poll Quality of Traffic	Q-Controller reads the QoS data out of each remote device. The QoS data contains the amount of polling command sent from Q-Controller and the amount of the reply data sent out of the remote device. It reflects the command pass rate.					
File Transfer and Update	It will pop up a screen to show the Q-Controller's IP address in a wireless network through Wi-Fi, so you can run Android app QC- Mate in your Android devices, such as cellphone or tablet to remote connect to the Q-Controller through Wi-Fi or internet.					
	The datalogging database and event database can only be downloaded to your Android devices.					
	The system configures file can be downloaded and uploaded between your Android devices and Q-Controller. It's saved to the root directory of the device; you have to open the file manually to have the file as current setting file.					
	© QC-Mate					
	Connect Wifi         192.168.0.104           My IP Address:         192.168.0.111					
	Wifi Status: Connected					
	Password is correct 0kb / 0kb					
	Read Write Settings Settings					
	Update QC-MMI Software					

	You can download the software QC-Mate from "Google Play Store" to your Android device. iPad is not supported. QC-Mate App Link: Q-Controller Wi-Fi is able to connect to a network or internet via a wireless Access Point (AP) or Hotspot. Consult your network administration on internet access. Q-Controller can be set to be a hotspot too. It's default IP address is 192.168.43.1
Support BACnet/IP::	Setup GES BACnet/IP module "BAC-Box", with the module, the Q- Controller is able to connect to a BACnet network via TCP/IP networks. BAC-Box supports DHCP and static IP both IP address assignments. Each device must have a unique IP address on a network. Your system administrator generally provides the IP address and corresponding subnet mask and gateway if static IP address is selected.
Support Email Notifications:	Q-Controller can send an email to multiple recipients when any alarm is detected. It is also able to send a daily datalogging file to multiple recipients or just the current configuration file and datalogging file to multiple recipients. Email setup requires SMTP Server and sent from email address and password. Gmail is preferred and tested.
About	About Q-Controller QC-MMI software version

### 5.3 Setup Devices



#### 5.3.1 Name Devices and Addressing

The term "sensor" used throughout means a digitally communicating sensor/transmitter unless otherwise stated. It can be any GES digital sensor, such as Q5, Q8, M5, M17, QIRF, QTS-8000 etc.

The Q-Controller supports up to 128x remote digital sensors, 16x AI-Box, 16x AO-Box, 31x BI-Box and 31x BO-Box.

In order to communicate with Q-Controller through the 4x RS-485 Sensor ports, each device must have a unique address in its device group.

- For digital sensors, the acceptable addresses are 0 ... 127
- For AI-Box, the acceptable addresses are 0 ... 15
- For AO-Box, the acceptable addresses are 0 ... 15
- For BI-Box, the acceptable addresses are 0 ... 30
- For BO-Box, the acceptable addresses are 0 ... 30

Sensor is named from Sensor 0 to Sensor 127. AI-Box is named from AI-Box-0 to AI-Box-15. AO-Box is named from AO-Box-0 to AO-Box-15. BI-Box is named from BI-Box-0 to BI-Box-30. BO-Box is named from RO-Box-0 to RO-Box-30.

#### **Channel Number:**

The last digit in the BI-Box-0-2 is the channel number, so "BI-Box-0-2: Disabled" in the screen means the second channel in the address 0 of BI-Box is disabled.

### 5.3.2 Auto Scan & Config

Click the button [Auto Scan & Config] on the right corner of the screen, the Q-Controller will automatically scan all online devices and generate a config file for all devices setup. It will replace the existed config file in the Q-Controller, and not all information can be generated, so we strongly recommend setting up each device individually and manually.

### 5.3.3 Cal 4-20mA Input for Al-Box

This feature is only for factory calibration.



Settings	Description
Drop list "CAL Al- Box-0"	The Address of the being calibrated AI-Box. It supports AI-Box-0 to AI-Box-15. Each AI-Box can be calibrated individually on the bus.
CAL 4mA	Each channel of the AI-Box can be calibrated individually. Apply 4mA signal to Channel 1 to Channel 8 of the AI-Box, then click the each channel button [4mA CAL CHx] to calibrate the 4mA signal, the AI-Box will sample the value and store it to the AI-Box EEPROM. The value will be displayed on the right side of "CHx 4mA A/D = XXXX"
CAL 20mA	Apply 20mA signal to Channel 1 to Channel 8 of the AI-Box, then click the each channel button [20mA CAL CHx] to calibrate the 20mA signal, the AI-Box will sample the value and store it to the AI-Box EEPROM. The value will be displayed on the right side of "CHx 20mA A/D = XXXX"

Warning: This procedure is part of factory setup. In most circumstances it will not be necessary to perform this procedure in the field. These functions require the use of precision reference instrumentation.

#### 5.3.4 Cal 4-20mA Output for AO-Box

This feature is only for factory calibration.

AO-Box Calibration CAL AO-Box-0	- CAL 4	mA CA	AL 20mA	Calibration Information:
Found AO-Box V0.00 Running 0 Days Last CAL was Failed at 23:17:36 06/12/1534				CH1 4mA D/A = 0
+100	+10	+1		CH3 4mA D/A = 0
-100	-10	-1		CH5 4mA D/A = 0
Abort & Exi	t	Save & Exit		CH7 4mA D/A = 0
	φ		o] 4-	<del>र्</del> च+ ः

Switch	Description
Drop list "CAL AO- Box-0"	The Address of the being calibrated AO-Box. It supports AO-Box- 0 to AO-Box-15. Each AO-Box can be calibrated individually on the bus.
CAL 4mA	Connect a current meter to the being calibrated channel. Click the six buttons [+100] to [-1] to adjust the D/A output on the channel so that the channel output is measured at 4.00mA. The D/A value will be displayed on the right side of "CHx 4mA D/A = XXXX" Calibrate all 8 channels individually
CAL 20mA	Connect a current meter to the being calibrated channel. Click the six buttons [+100] to [-1] to adjust the D/A output on the channel so that the channel output is measured at 20.00mA. The D/A value will be displayed on the right side of "CHx 20mA D/A = XXXX" Calibrate all 8 channels individually

Save & Exit	Click the button to save the calibrated values for 4mA and 20mA signal to the AO-Box EEPROM and return to previous menu
Abort & Exit	Click the button to return to previous menu without saving any information, but AO-Box still has nothing to change

Warning: This procedure is part of factory setup. In most circumstances it will not be necessary to perform this procedure in the field. These functions require the use of precision reference instrumentation.

#### 5.3.5 Switch Input Setup

Click any switch or BI-Box on the screen will enter switch configuration screen.

Device Configurations:		Assigned Outputs:		
Switch1: Click to Modify	Enabled	Relay1 (Enabled) Assign Succeed.		
Click to Modify	Onboard Switch1: Switch In	Relay2(Enabled) Assign Succeed.		
Switch Action: Click to Modify	To Actuate Relay	Relay3(Enabled) Assign Succeed.		
Switch Style: Click to Modify	ON-OFF Switch	Relay4(Enabled) Assign Succeed.		
Total Assigned:	11x Output	RO-Box-0-1(Enabled)		
Canc	el	Done		
¢		<b>ひ、 ひ</b> 》 ::		

Switch	Description
Enable/Disable	Q-Controller only monitors and controls enabled devices. Q-Controller will ignore the device if the device is disabled.
Description	Each device or channel description can be modified to describe exactly what it can do or to be easy identified.
Switch Style	Q-Controller only supports ON-OFF Switch
Assigned Output	Define which outputs the switch will trigger to when the switch is ON. How to actuate the outputs will depend on the Switch Action.
Total Assigned	Summary for assigned output

Each switch can be defined to one of the four actions to work with the assigned outputs.

Switch Action	Description					
To Reset Relay:	When the switch is ON, the assigned output (Relays and Buzzers) will be overridden to RESET (OFF State) for the time of Reset Relay Period Timer. The switch can be used to reset alarmed relay or buzzer.					
To Actuate Relay:	When the switch is ON, the assigned output (Relays and Buzzers) will be overridden to ON state. The switch can be used to manually actuate assigned relay or buzzer.					
To Hush Buzzer and Relay:	When the switch is ON, the assigned output (Relays and Buzzers) will be hushed for the time of Hush Period Timer.					
To Reset Latched Relay:	When the switch is ON, all latched relays will be reset. The switch needs to press again to switch OFF manually when it's shown "Expired".					

NOTE: As the switch is ON-OFF style switch, it may show "Expired" in Monitoring mode when the switch has lost its function due to the switch timeout or the function has been performed at the same time the switch is still ON. At this situation, the switch needs to press again to switch OFF manually.

Click button [Done] will save the configuration to Q-Controller and exit to previous screen. Click button [Cancel] will exit to previous screen without saving.

#### 5.3.6 Sensor Setup

Click any sensor list item will enter sensor configuration screen.

Device Configurations:			Assigned Outputs:			
Sensor 3: Click to Modify	Enabled		<b>M</b> Re 55	elay1(Enabled) / 45		
Click to Modify	Digital Sensor Ac	dress 3	<b>M Re</b> 55	elay2(Enabled) / 45		
Gas Type: Click to Modify	CO		<b>M</b> Re 55	elay3(Enabled) / 45		
Unit: Click to Modify	PPM		<b>M</b> Re 55	elay4(Enabled) / 45		
Total Assigned:	1x AO, 5x RLY/I	3Z/STR/HF	R R	D-Box-0-1(Enable	ed)	
Cano	cel		]	Done		
¢			む	<b>₽</b> »	÷	

Sensor	Description				
Enable/Disable	Q-Controller only monitor and control enabled devices				
Description	Description for this sensor				
Gas Type	The gas type of the sensor				
Unit	The Unit of measurement of the sensor				
Assigned Output	Define which outputs the sensor will assign to. If the output is working on Voting Mode, the ON Concentration and OFF Concentration will be asked. See NOTE below. If the output is working on Averaging Mode, the sensor's concentration will be counted with other assigned sensors to calculate the averaging concentration				

#### NOTE:

#### If On Concentration is great than or equal to Off Concentration:

On Concentration: For each sensor or analog input assigned, set the concentration at or above which the sensor or AI will be in Alarm Status and will be counted into Voting Number.

**Off Concentration**: For each sensor or analog input assigned, set the concentration at or below which the sensor or AI will return to Normal Status.

#### If On Concentration is less than Off Concentration:

**On Concentration:** For each sensor or analog input assigned, set the concentration below which the sensor or AI will return to Normal Status.

**Off Concentration**: For each sensor or analog input assigned, set the concentration above which the sensor or AI will be in Alarm Status and will be counted into Voting Number.

## 5.3.7 Al (Analog Input) Setup

Click any AI-Box list item will enter AI configuration screen.

Device Configurations:	Assigned Outputs:		
AI-Box-0-1: Enabled	<ul> <li>Relay1 (Enabled) Not Assigned to the device.</li> </ul>		
Description: AI-Box-0: Analog Input CH1 Click to Modify	<ul> <li>Relay2(Enabled) Not Assigned to the device.</li> </ul>		
Gas Type: CO Click to Modify	<ul> <li>Relay3(Enabled) Not Assigned to the device.</li> </ul>		
Click to Modify	<ul> <li>Relay4(Enabled) Not Assigned to the device.</li> </ul>		
Reading at 4mA: 0	RO-Box-0-1(Enabled)		
Cancel	Done		
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AI-BOX	Description				
Enable/Disable	Q-Controller only monitor and control enabled devices				
Description	Description for this AI channel				
Gas Type	The gas type of the AI channel				
Unit	The Unit of measurement of the AI channel				
Reading at 4mA	Measure Range: Assign the two readings at 4.0 milliamps and 20.0 milliamps input signal. You may even assign a gas concentration to 4 mA, which is higher than the concentration assigned to 20 milliamps. The Q-Controller will draw a straight line between.				
Reading at 20mA	See above				
Assigned Output	Define which outputs the channel will assign to. If the output is working on Voting Mode, the ON Concentration and OFF Concentration will be asked.				

#### 5.3.8 Scheduler Setup

Q-Controller supports up to 8 schedulers on-board. Scheduler is used as a periodic schedule of events that may repeat within a range of dates/time.

**Device Configurations:** Assigned Relays: Scheduler 1: Disabled Relay1(Enabled) Click to Modify ... Not Assigned to the device. Description: Scheduler 1 Relay2(Enabled) Click to Modify ... Not Assigned to the device. Frequency: Everyday Relay3(Enabled) Not Assigned to the device. Start Time: 09:00:00 Relay4(Enabled) Not Assigned to the device. Click to Modify ... End Time: 10:00:00 RO-Box-0-1(Enabled) Cancel Done Û Ū \$ り ジ  $\Box$ 

Click any scheduler list item will enter scheduler configuration screen.

Sensor	Description					
Enable/Disable	Q-Controller only monitor and control enabled devices					
Description	Description for this scheduler					
Frequency	<ul> <li>Only Once: The scheduler only works once</li> <li>Every Weekday: The scheduler works on weekday</li> <li>Every Weekend: The scheduler works on weekend</li> <li>Every day: The scheduler works everyday</li> </ul>					
Start Time	The assigned outputs will be actuated from the time					
End Time	The assigned outputs will be reset from the time					
Assigned Output	Define which outputs the scheduler will trigger and actuate to.					

#### 5.3.9 Relay Setup

Click any relay or RO-Box list item will enter relay configuration screen.

Device Configurations:		Ass	Assigned Inputs:		
Relay1: Click to Modify	Enabled	$\checkmark$	Switch1(Enabled) Assign Succeed.		
Click to Modify	Onboard Relay1: 10A	Plugg; 🗹	Switch2(Enabled) Assign Succeed.		
Mode: Click to Modify	Normally De-Energized	•	Switch3(Disabled) Not Assigned to the d	evice.	
Style: Click to Modify	Normal Style Relay	•	Switch4(Disabled) Not Assigned to the d	evice.	
Latched:	Latched	-	BI-Box-0-1(Disabl	led)	
Cancel			Done		
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Relay	Description				
Enable/Disable	Q-Controller only monitor and control enabled devices				
Description	Description for this relay				
Mode	<ul> <li>Each relay may be individually set to be</li> <li>Normally De-Energized</li> <li>Normally Energized</li> </ul>				
Style	<ul> <li>Normal Style Relay</li> <li>Buzzer Style Relay</li> <li>The Buzzer Style Relay can be reset by HUSH button or Switch Input with Hush Action</li> </ul>				
Latched	<ul> <li>Latched</li> <li>Non-Latched</li> <li>The Latched Relay will be latched in actuate status until acknowledged by the button [Reset Latched RLY] on the Monitoring Screen or Switch Input with Reset Latched Relay Action</li> </ul>				

Mode	<ul> <li>Voting Mode If the Relay is set to Voting Mode, The voting number will be asked</li> <li>Averaging Mode If the relay is set to Averaging Mode, the Average ON and Average OFF will be asked</li> </ul>
Voting Number	Only work in Voting Mode For a given list of sensors and AI assigned to a relay actuation list, this number indicates the minimum number of sensors which must pass or equal their alarm "On Concentration" before the relay will actuate For "On Concentration" and "Off Concentration", see NOTE in Sensor Setup
Average ON	<ul> <li>Only works in Averaging Mode</li> <li><i>If Average On is great than or equal to Average Off:</i> Average On: The gas concentration at or above which the average of all the sensors assigned to this relay will cause the relay to actuate. Average Off: The gas concentration at or below which the average of all the sensors assigned to this relay will cause the relay to de-actuate. <i>If Average On is less than Average Off:</i> Average On: The gas concentration at or below which the average of all the sensors assigned to this relay will cause the relay to de-actuate. <i>If Average On is less than Average Off:</i> Average On: The gas concentration at or below which the average of all the sensors assigned to this relay will cause the relay to actuate. Average Off: The gas concentration at or above which the average of all the sensors assigned to this relay will cause the relay to actuate. Average Off: The gas concentration at or above which the average of all the sensors assigned to this relay will cause the relay to actuate.</li></ul>
Average OFF	Only works in Averaging Mode See Average ON above
Actuate on Fault	If it's set to "YES", any sensor or AI with OFFLINE Fault will cause the relay actuate

On Delay	Delay on Make. For each relay a separate time delay may be set up to 9999 seconds before an alarm condition will cause the relay to actuate. Default is 10 seconds		
Off Delay	Delay on Break. For each relay a separate time delay may be set up to 9999 seconds before a return to a non-alarming signal condition will cause the relay to de-actuate. Default is 10 seconds		
Assigned Input	Define which inputs assigned to the relay		

### 5.3.10 Buzzer/Strobe/Horn Setup

Click buzzer/strobe/horn list item will enter below configuration screen.

Device Configurations:	Assigned Inputs:
Buzzer: Enabled Click to Modify	Switch1(Enabled) Assign Succeed.
Description: Onboard	Buzzer Output Switch2(Disabled) Not Assigned to the device.
Mode: Not in use Not Applicable for Buzzer, Strobe	and Horn. Switch3(Disabled) Not Assigned to the device.
Mode: Not in use Not Applicable for Buzzer, Strobe a	and Horn. Switch4(Disabled) Not Assigned to the device.
Latched: Latched	BI-Box-0-1(Disabled)
Cancel	Done
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Buzzer	Description						
Enable/Disable	Q-Controller only monitor and control enabled devices						
Description	Description for this relay						
Latched	<ul> <li>Latched</li> <li>Non-Latched</li> <li>The Latched Buzzer will be latched in actuate status until acknowledged by the button [Reset Latched RLY] on the Monitoring Screen or Switch Input with Reset Latched Relay Action</li> </ul>						
Mode	<ul> <li>Voting Mode</li> <li>Averaging Mode</li> <li>For details see Relay Setup</li> </ul>						
Voting Number	For details see Relay Setup						

Average ON	For details see Relay Setup
Average OFF	For details see Relay Setup
Actuate on Fault	For details see Relay Setup
On Delay	For details see Relay Setup
Off Delay	For details see Relay Setup
Assigned Input	Define which inputs assigned to the buzzer

## 5.3.11 AO (Analog Output) Setup

Click AO-Box list item will enter below configuration screen.

Device Configurations:		Assigned Inputs:			
AO-Box-0-1: Click to Modify	Enabled		٠	Sensor O(Disabled) Not Assigned to the d	) evice.
Click to Modify	AO-Box-0: Analo	og Output C	٠	Sensor 1(Disabled) Not Assigned to the d	) levice.
Convert Mode: Click to Modify	Average Mode		٠	Sensor 2(Disabled) Not Assigned to the d	) levice.
Click to Modify	0		$\checkmark$	Sensor 3(Enabled) Assign Succeed.	
Reading at 20mA:	100		•	AI-Box-0-1(Enable	ed)
Cancel				Done	
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AO-Box	Description			
Enable/Disable	Q-Controller only monitor and control enabled devices			
Description	Description for this channel of AO-Box			
Convert Mode	<ul> <li>Average Mode</li> <li>Peak Mode</li> <li>Analog outputs may work with sensors and analog inputs. It's allowed to assign more than one input per output channel. The inputs could be averaged or taken the peak among the inputs as the value to convert output current.</li> </ul>			
Reading at 4mA	Assign a concentration for both the 4.0 milliamp signal, and the 20 milliamp signal. You may assign a larger concentration for 4.0 milliamps than for 20 milliamps; the Q-Controller will still stretch a straight line signal between the two points.			
Reading at 20mA	See above			
Assigned Input	Define which inputs assigned to the AO channel			

### 5.4 Module Address Setting

The remote modules are designed to allow expandability for control to the Q-Controller. Controlled over the 4x RS-485 Sensor Port they allow flexibility in installation and wiring. They operate from 24 VAC/VDC and may be powered via the same power of the Q-Controller or directly from a local power source.

Each module is addressed as a module number from 0 to 15/31. The module address is defined on a four or five position dipswitch on the circuit card.

Name: BI-Box-Module Address-Channel#

AI-Box-Module Address-Channel#





Name: RO-Box-Module Address-Channel#



Name: AO-Box-Module Address-Channel#





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Module	Dip Switch Setting					
Address	A0	A1	A2	A3	J2	
0	OFF	OFF	OFF	OFF	Open	
1	ON	OFF	OFF	OFF	Open	
2	OFF	ON	OFF	OFF	Open	
3	ON	ON	OFF	OFF	Open	
4	OFF	OFF	ON	OFF	Open	
5	ON	OFF	ON	OFF	Open	
6	OFF	ON	ON	OFF	Open	
7	ON	ON	ON	OFF	Open	
8	OFF	OFF	OFF	ON	Open	
9	ON	OFF	OFF	ON	Open	
10	OFF	ON	OFF	ON	Open	
11	ON	ON	OFF	ON	Open	
12	OFF	OFF	ON	ON	Open	
13	ON	OFF	ON	ON	Open	
14	OFF	ON	ON	ON	Open	
15	ON	ON	ON	ON	Open	
16	OFF	OFF	OFF	OFF	Closed	
17	ON	OFF	OFF	OFF	Closed	
18	OFF	ON	OFF	OFF	Closed	
19	ON	ON	OFF	OFF	Closed	
20	OFF	OFF	ON	OFF	Closed	
21	ON	OFF	ON	OFF	Closed	
22	OFF	ON	ON	OFF	Closed	
23	ON	ON	ON	OFF	Closed	
24	OFF	OFF	OFF	ON	Closed	
25	ON	OFF	OFF	ON	Closed	
26	OFF	ON	OFF	ON	Closed	
27	ON	ON	OFF	ON	Closed	
28	OFF	OFF	ON	ON	Closed	
29	ON	OFF	ON	ON	Closed	
30	OFF	ON	ON	ON	Closed	
31	ON	ON	ON	ON	Closed	

The following table indicates the relationships.

Module AI-Box and AO-Box do not have J2 on-board, as their valid address is from 0 to 15. Every Module address is set to 0 as factory default.

# 5.5 Monitoring Mode

After Setup the remote device and modules, click the tab [Monitoring] to enter to monitoring screen.



On-board switch input, on-board relay/buzzer/strobe/horn output and all remote modules are real time monitored in the screen.

Click on each item, you can view the running statuses and its program configuration.

There are four buttons on the right of the screen:

Button	Description
Hush all Buzzer/ RLY	Press this button to silence the buzzer/horn and all buzzer style relays
Reset Latched RLY	Press this button to acknowledge a latched condition, all latched relays for which the alarm condition has been removed will reset. If the alarm condition (e.g. high gas concentration) is still present the relay(s)/buzzer will not reset.
Turn ON all	This is quick testing in the field.
Relays	All relays and buzzer/horn will be actuated.
Reset Password	To reset password A factory code is needed to unlock and reset the password to factory default password 4321

# 5.6 Testing Mode

Click the tab [Testing] to enter to Testing screen.



For system installation testing, it is necessary to force relay, buzzer and strobe actions.

The Testing Mode only works to the output devices, such as 4-20mA Output Module, Relays, and Buzzer/Strobe/Horn.

Click on each item, you can manually actuate or reset the device for testing.

Note that while not in the Monitoring Mode, all normal monitoring operations stop.

# 5.7 Datalogging Mode

Click the tab [Datalogging] to enter to Datalogging screen.



#### 5.7.1 View Datalog in Table

Start Date: 09/25/2014	End Date: 09/25/201	Left Form: IA BL& SCH	Left CH: A	II Right Fo	rm: R7	Right CH:	All	Quit
Device	Status	DateTime		Device	Stat	us	DateTime	
Switch1	OFF	00:00:00 09/25/20	014	Relav1	Latc	hed	00:00:00 09	/25/
BI-Box-0-3	OFF	00:00:00 09/25/20	014				2014	
BI-Box-0-4	OFF	00:00:00 09/25/20	014	Relay2	OFF		00:00:00 09 2014	/25/
Switch1	OFF	01:00:00 09/25/20	014	220 P. 1929			00.00.00 09	/25/
BI-Box-0-3	OFF	01:00:00 09/25/20	014	Relay3	OFF		2014	1201
BI-Box-0-4	OFF	01:00:00 09/25/20	014	Relay4	OFF		00:00:00 09	/25/
Switch1	OFF	02:00:00 09/25/20	014				2014	
BI-Box-0-3	OFF	02:00:00 09/25/20	014	RO-Box-0-1	OFF		00:00:00 09 2014	/25/
BI-Box-0-4	OFF	02:00:00 09/25/20	014	DO Day 0.2	055		00:00:00 09	/25/
Switch1	OFF	03:00:01 09/25/20	014	RU-DOX-U-Z	UFF		2014	
BI-Box-0-3	OFF	03:00:01 09/25/20	014	RO-Box-0-3	OFF		00:00:00 09	/25/
BI-Box-0-4	OFF	03:00:01 09/25/20	14		in realizables		2014	
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There are two forms or tables in the screen.

You can choose the start date, end date and what kind of device you want to see in the two forms. If there is no value or status changed on the channel, it will show the channel's value or status every hour.

Click button [Quit] to exit to previous screen.



#### 5.7.2 View Sensor and AI in Graphic Drawing

Click button [Quit] to exit to previous screen.

#### 5.7.3 View Event Log in Table

Start Date: 09/25/2014	End Date: 09/25/2014	Left Form BL & SCH	Alleft CH: A₩	Right Form: RO & R7	Alight CH: Al	Quit
DateTime		Event				
09:39:07 09/3	25/2014	QC-MMI in Setup	Mode.			
09:41:20 09/3	25/2014	QC-MMI in Monitoring Mode.				
09:59:22 09/3	25/2014	QC-MMI in Setup	Mode.			
09:59:30 09/3	25/2014	QC-MMI in Monitoring Mode.				
09:59:36 09/3	25/2014	QC-MMI in System Mode.				
09:59:47 09/3	25/2014	QC-MMI in Monitoring Mode.				
10:06:38 09/3	25/2014	QC-MMI in Setup Mode.				
10:07:31 09/3	25/2014	QC-MMI in Monitoring Mode.				
10:07:47 09/2	25/2014	QC-MMI in Setup Mode.				
10:08:38 09/2	25/2014	QC-MMI in Monitoring Mode.				
10:13:08 09/2	25/2014	QC-MMI in Setup Mode.				
10.13.59 09/	25/2014	OC-MML in Monit	oring Mode			
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Click button [Quit] to exit to previous screen.

# 6 MODBUS Protocol Supported By Q-Controller

For Modbus protocol, please contact GES.

# 7 Troubleshooting Hints

Q-Controller has advanced features and functions. Before assuming that unexpected behavior is caused by a system defect or breakdown, the operator should use this manual to become thoroughly familiar with the Q-Controller operation. This troubleshooting guide is intended as an aid in identifying the cause of unexpected behavior and determining whether the behavior is due to normal operation or an internal or external problem.

SYMPTOMS	PROBABLE CAUSE	SUGGESTED SOLUTION
LCD Display does not	• No power supply	Check power / ground connections
come on	LCD has problem	Change LCD
	Program has crashed	• Reprogram
RS-485	• RS-485 bus connection has	• Disconnect the Cable to isolate the
RX LED or	problem	problem
TX LED constantly ON	• RS-485 Driver is damaged	• Replace Driver on main board
	Remote Device side RS-485	• Replace RS-485 Driver in Remote
	Driver has problem	Device
Q-Controller reports	• No sensor was assigned to the	Assign sensor to the output
"Vote no Sensor!" or "AV no Sensor!"	output (relay or analog output)	
Q-Controller reports "Sensor Offline" or "Relay Offline"	Comm setting is wrong	• Check the remote baud rate in Q- Controller System Setting is same as the baud rate in Digital Sensor
	Connection is wrong	<ul> <li>Or M-Relay.</li> <li>Check connection between Q- Controller and Digital Sensor and M-Relay. Make sure all have power on and no shorts or opens in</li> </ul>
	<ul> <li>Remote Device is in Fault</li> <li>End-of-line matching resistors are not properly set.</li> </ul>	<ul> <li>wiring. Be certain that polarity for RS-485 connections is correct. A- A and B-B</li> <li>Examine remote devices</li> </ul>
		• Review end-of-line resistor settings

#### WARRANTY STATEMENT

The information contained in this manual is based upon data considered accurate; however, no warranty is expressed or implied regarding the accuracy of this data. All GES equipment is warranted against defects in material and workmanship for a period of two years from date of shipment with the following exceptions:

Electrochemical Sensors (Toxic)	Six Months
Catalytic Sensors (Combustible)	One Year

During the warranty period we will repair or replace, at our discretion, any components or complete units that prove, in our opinion, to be defective. We are not liable for consequential or incidental damage to auxiliary interfaced equipment.

A returned material authorization number should be obtained from the factory prior to returning any goods. All return shipments must be shipped freight prepaid and a copy of the maintenance records should accompany the unit concerned.

Warranty should be considered F.O.B. the factory. Labour and travel time are chargeable for any field site visits required for warranty work.

#### LIMITED LIABILITY

All GES systems shall be installed by a qualified technician/electrician and maintained in strict accordance with data provided for individual systems in the form of installation/maintenance manuals. GES assumes no responsibility for improper installation, maintenance, etc., and stresses the importance of reading all manuals. GES shall not be responsible for any liability arising from auxiliary interfaced equipment nor any damage resulting from the installation or operation of this equipment.

GES's total liability is contained as above with no other liability expressed or implied, as the purchaser is entirely responsible for installation and maintenance of systems.

This warranty is in lieu of all other warranties, expressed or implied, and no representative or person is authorized to represent or assume for GES any liability in connection with the sales of our products other than that set forth herein.

NOTE: Due to on-going product development, GES reserves the right to change specifications without notice and will assume no responsibility for any costs as a result of modifications.

For further information or assistance, contact:

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