



March 1, 2021

Greystone Energy Systems Inc & COVID-19 - A Message to our Customers - #9 – Anniversary Edition

Dear Valued Customer,

It was one year ago in March 2020 that we issued our first COVID-19 update. And what a year it has been!

During the last twelve months we have all learned how to manage our respective businesses in the midst of a Global Pandemic. For us here at Greystone we continue to have some staff working from home and for all of us, wearing masks, physical distancing and enhanced sanitization protocols have become a way of life.

Thanks to the efforts of our team we have continued to operate throughout. There have been numerous operational challenges all of which have been overcome.

And throughout it all, our suppliers have worked with us to ensure that we can continue to support our customers with some of the best and most reliable products in the industry with world class on time order fulfillment. Thank you for your continued support. It is greatly appreciated.

There continue to be new challenges every day. Global shortages of various components and/or the logistical challenges in the supply chain have required product deviations and substitutions from time to time. At this time we do not see any insurmountable challenges and continue to manufacture our entire product range. Should this change at any time we will proactively inform our customers to minimize any impact to your businesses.

We have been very fortunate in these difficult times and we hope that you and your business are not just surviving but thriving. We see more and more jurisdictions putting increased emphasis on healthy buildings and are seeing that translating into increased business opportunities for our customers. We look forward to supporting the industry as we all respond to these opportunities.

And lastly we are optimistic that the world is beginning to turn the corner and that soon we can meet again.

We wish you, your families and your employees continued good health during these challenging circumstances.

Best regards,



Robin Drummond
President & CEO