



April 24, 2020

**Greystone Energy Systems Inc & COVID-19 - A Message to our Customers - #6**

Dear Valued Customer,

First of all let me start by saying a very heart-felt thank you. Thanks to your continued support through these difficult times we still have orders to process and we are doing just that. We are open, ready for business and looking forward to continuing to support you and your customers.

As promised, this is our sixth update on the status of our business under the new parameters of dealing with Covid-19. Moving forward we intend to send an update on a weekly basis unless the situation requires more frequent communication.

As you are aware, we must all take action to slow the spread of the COVID-19 virus. Greystone Energy Systems is taking its direction from the Government of Canada and the Government of New Brunswick, including the Chief Medical Officer of Health.

Today Greystone is beginning our sixth week operating under the State of Emergency that was declared in New Brunswick on March 19. Some key messages;

- As of today, our Manufacturing facility and Head office remain **fully operational**.
- **Medical shipments are being prioritized.**
- We are **ready to receive, process and ship your orders.**

Our team has come together under very difficult circumstances to address these unique challenges. We have a significant proportion of our administrative staff working from home. Our production facility is being sanitized three times a day to ensure that our team remains safe and able to serve your needs. I could not be prouder of how the team at Greystone has responded and it is encouraging to see how the global community has risen to the challenge of these difficult times. We look forward to serving you for many years to come.

We wish you, your families and your employees good health during these challenging circumstances.

Best regards,

Robin Drummond  
President & CEO