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QUALITY PROCEDURES

Title

**QUALITY MANUAL**

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## 1 INTRODUCTION

Established in 1983, Greystone energy Systems is one of Canada's largest independent manufacturer of HVAC sensors and transducers for building automation management systems. Greystone's manufacturing facility is located at 150 English Dr. in the City of Moncton, New Brunswick.

Greystone's quality management system (QMS) is intended to comply fully with ISO 9001:2008.

## 2 SCOPE

The scope of our QMS, as stated on our ISO 9001:2008 registration is:

**Manufacturing of Temperature Sensors and Transmitters, Humidity Transducers, Pressure Transmitters, Current Transducers, Air Quality Controllers, Gas Detectors, Power Supplies, Water Detectors, Damper End Switches, and Distribution Goods.**

Our quality manual represents the scope of Greystone's QMS, references the procedures established, identifies the relationships between the procedures and processes established, and defines the interaction between these processes. The relationship between ISO 9001 and Greystone QMS is defined in this manual and our internal audit schedule

## 3 EXCLUSION

Greystone does not install our final product nor do we send technicians out in the field to assist in installing Product therefore we exclude "Service" from section 7.5 of our QMS.

## 4 QUALITY POLICY STATEMENT

Greystone is committed to confirm to all applicable clauses of ISO 9001, including the requirement to continually improve the effectiveness of its' QMS. This commitment is supported by Greystone's quality policy statement:

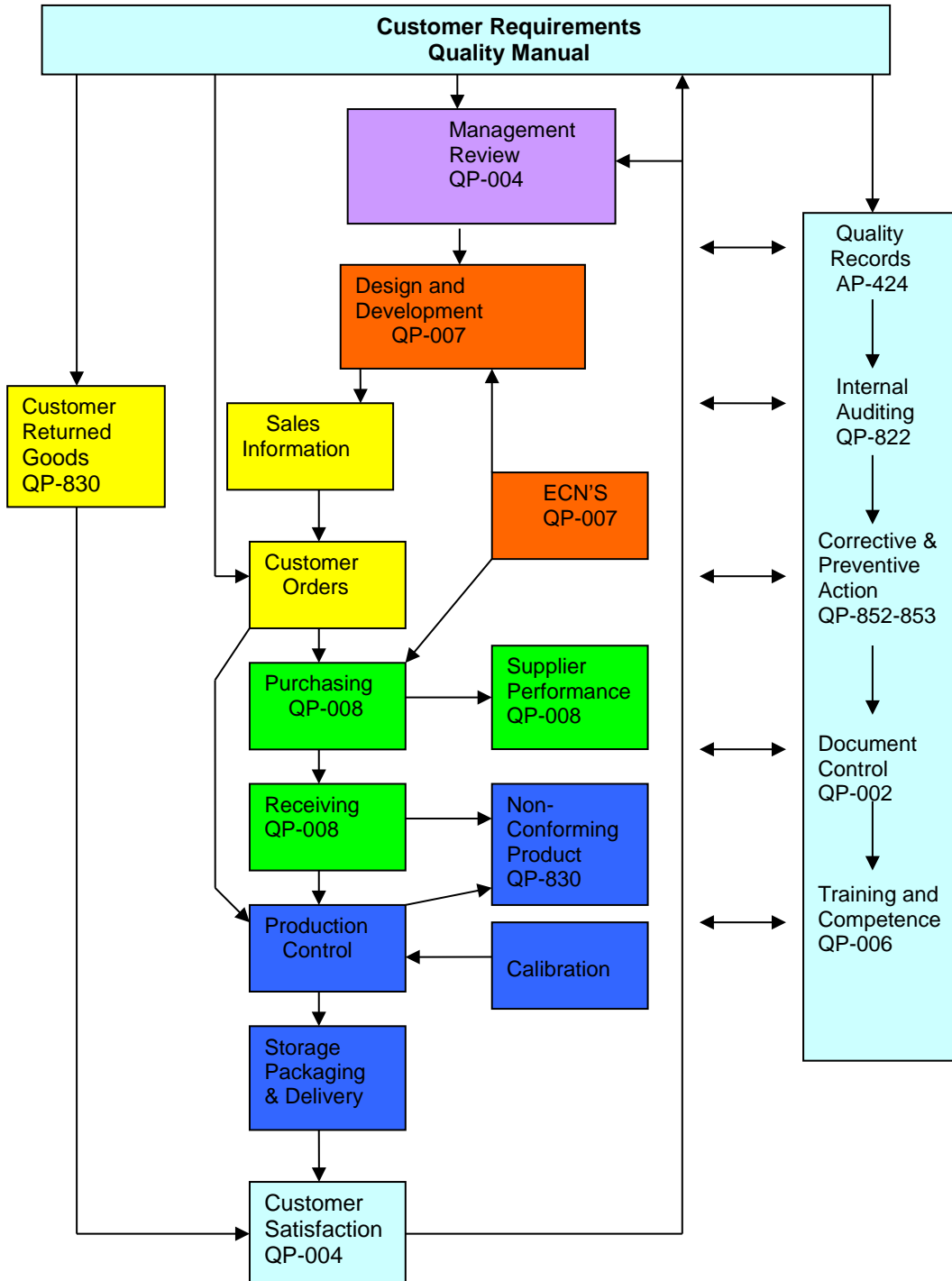
**Greystone Energy Systems' policy is to provide product that conforms to customer and Internal requirements. Defect free products that are shipped on time. We are committed to continuous improvement and have established a Quality Management System which provides a framework for measuring and improving our performance.**

This quality policy statement is supported by our documented objectives found posted through the company and revised annually if needed.

## 5 PROCESS FLOW CHART

The flow chart below shows an overview of the Quality Management System process. It will explain the relationship between Quality Processes, Procedures, and ISO 9001.

### Quality Management System Process Diagram



## 6 QUALITY AUDIT

Quality Assurance shall conduct periodic audits to ensure conformance to this policy per QP-822.

## 7 REVISION APPROVAL HISTORY

Version Revision	Change Summary	Date dd-mmm-yyyy	Approval(s) Name: <i>Sign Name</i>
04	Update Procedure numbers and change to new template. Reword Policy statement	24-010-2016	Name: __Robin Drummond____ Robin Drummond  Name: __Francinis Basque__ Francinis Basque