



April 9, 2020

Greystone Energy Systems Inc & COVID-19 - A Message to our Customers - #4

Dear Valued Customer,

As promised, this is our fourth update on the status of our business under the new parameters of dealing with Covid-19. Moving forward we intend to send an update on a weekly basis unless the situation requires more frequent communication.

As you are aware, we must all take action to slow the spread of the COVID-19 virus. Greystone Energy Systems is taking its direction from the Government of Canada and the Government of New Brunswick, including the Chief Medical Officer of Health.

As of today, our Manufacturing facility and Head office remain **fully operational**.

As you might expect we are processing a **significant number of orders for critical medical applications** such as isolation rooms etc. If you have orders destined for medical applications, **please notify us on the face of the order**. This will allow Greystone and our shipping partners to **prioritize the manufacturing and shipment** accordingly.

We are monitoring our supply chain on a daily basis and although there are some challenges, we are **fulfilling all orders as normal**. We are also confident in our ability to find solutions to the current supply chain issues. Should this change we will provide an additional update.

Shipments are moving without restriction from our facility. Delivery delays may be experienced due to the situation in the destination jurisdiction. Our customer service team is available to work with you on the best shipping method to ensure timely delivery.

At this point, you will not notice any disruption in service or response. We have significant inventory of finished goods and are **ready to receive, process and ship your orders**.

We wish you, your families and your employees good health during these challenging circumstances.

Best regards,

Robin Drummond
President & CEO