



April 2, 2020

**Greystone Energy Systems Inc & COVID-19 - A Message to our Customers - #3**

Dear Valued Customer,

As promised, this is our third update on the status of our business under the new parameters of dealing with Covid-19. Moving forward we intend to send an update on a weekly basis unless the situation requires more frequent communication.

As you are aware, we must all take action to slow the spread of the COVID-19 virus. Greystone Energy Systems is taking its direction from the Government of Canada and the Government of New Brunswick, including the Chief Medical Officer of Health.

As of today, our Manufacturing facility and Head office remain **fully operational**.

We are monitoring our supply chain on a daily basis and although there are some challenges, we are **fulfilling all orders as normal**. We are also confident in our ability to find solutions to the current supply chain issues. Should this change we will provide an additional update.

We have a significant number of our administrative staff working from home with the intent of reducing the number of people in our facilities further allowing us to sustain operations for the long run. We are sanitizing offices and production areas multiple times a day and holding daily information sessions with staff in order to keep everyone safe.

At this point, you will not notice any disruption in service or response. We have significant inventory of finished goods and are **ready to receive, process and ship your orders**.

There have been some questions regarding shipping. Currently we are still being serviced as usual by all the major courier companies such as; UPS, FedEx, DHL etc. Shipments are moving without restriction from our facility. Delivery delays may be experienced due to the situation in the destination jurisdiction. Our customer service team is available to work with you on the best shipping method to ensure timely delivery.

We wish you, your families and your employees good health during these challenging circumstances.

Best regards,



Robin Drummond  
President & CEO